



Date: 20th January 2026

Dear Algene Low,

I am writing to express our sincere appreciation for the outstanding moving services provided by MOFEX during our office relocation project. The move was carried out across multiple phases on 23, 24, and 27 October, and your team's professionalism and attention to detail played a key role in ensuring a smooth and successful transition.

Your movers were organised, efficient, and responsive on-site, adapting well to changes while maintaining a calm and professional approach. Cally demonstrated excellent attention to detail as both a packer and on-site supervisor, ensuring items were packed securely and workflows remained well controlled. Haoyang provided reliable on-site support, assisting the team as needed and contributing to the smooth execution of the move. The office was packed methodically, allowing our operations to resume with minimal disruption.

We would also like to commend you personally for your hands-on involvement and clear communication throughout the process. Your leadership and commitment to service excellence were evident at every stage of the move.

Once again, it was a pleasure working with you and the MOFEX team. We would not hesitate to recommend your services and look forward to the opportunity to work together again in the future.

Yours sincerely

Rilla Amelya
Office Operations Manager
Intrinsic, an Alphabet company